

DANDY DINMONT WIFI HELP

Our new WiFi system uses the latest technology in wireless networking, therefore it is important (particularly with older laptops) that you have the latest drivers installed for your network card.

HOW TO CONNECT

Windows and Apple Laptops: Click on the wifi icon (bottom right for windows, top right for apple). Click connect to a network. Select 'Dandy Dinmont', then click connect.

Android phone, tablets and other mobile devices: Go to settings, then wifi settings. You may be prompted to search for a network. Select 'Dandy Dinmont', then click connect or join.

CONNECTION PROBLEMS

I can't find the network: Make sure your wifi is enabled on your device. Try to search for the network in a different area.

I can't connect to the network: You may have an IP address conflict with someone else using the network. Try turning the wifi off then back on. Try turning the device off then back on and try to reconnect.

I have connected before but can't get connection now: This can happen if you are trying to connect in different areas of the site. Try the above solutions, if this fails go to the wifi settings and 'remove' or 'forget' the network then reconnect.

SLOW CONNECTION

While we aim to provide an equal level of wifi service for everyone, there may be occasions where high usage is unavoidable. Please be patient or try to connect at a different time. For information about our usage terms please refer to our WiFi usage policy